



**CIRCLE
OF EXCELLENCE 2024**



Roger Shiu
Circle of Excellence

Roger Shiu is a clinical nurse IV at El Camino Health in California. Serving as a wound & ostomy warrior in the Progressive Care Unit (PCU), he has presented education on pressure injury prevention at staff meetings,

facilitated investigations into new HAPI occurrences, and written about wound care updates for the hospital's monthly newsletter. In January 2023, Roger was integral to an action plan that addressed a sudden spike in reportable HAPI cases. He created the HANDOFF HOT SPOTS sheet to improve communication on wound care needs for the next shift and customized a skin management bundle specific to PCU's patient population. Reinforcing this higher standard of care involved leveraging his charge RN and preceptor roles to promote teamwork, accountability and excellence. In the subsequent months, PCU encountered zero reportable HAPIs, and this new workflow continues to be standard practice on PCU.